



**2021** ANNUAL GLOBAL  
CONVENTION

**ATLANTA**

8 - 11 September

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## **Supplier Frequently Asked Questions**

### **How does the Buyer/Supplier Marketplace appointment process work?**

Suppliers will receive an email stating that the appointment process is open before the Marketplace begins. Through the Delegate Select portal link, appointments can be booked and confirmed.

### **Who can qualify as a Supplier in the Marketplace?**

The Marketplace is open to all travel and tourism industry Suppliers. Fees to participate in the Buyer/Supplier Marketplace are outlined on the **Registration Information** page and are in addition to the full conference fee. Please select Supplier Marketplace in the conference add-ons section of the registration process. Suppliers may also opt to only attend the Buyer/Supplier Marketplace; these fees are also outlined on the **Registration Information** page.

### **How many Supplier representatives can participate in the Marketplace from one company?**

Each Supplier can bring one other representative from his/her company to the Marketplace at 50% of their Supplier participation rate. Two Supplier representative's maximum.

### **What if I need to cancel my registration to the Buyer/Supplier Marketplace?**

If a Supplier needs to cancel, we will provide a complete refund if we haven't released appointment schedules. The schedules are released approximately one month prior to the show date. Please contact [convention@iglta.org](mailto:convention@iglta.org).

### **What is the rate for the host hotel?**

The IGLTA convention rate for the W Atlanta Midtown is US \$199 night.

IGLTA discounted room rate will only be effective until 5 August 2021 or until the room block is sold out, whichever comes first!

### **What if my questions are not answered here?**

Please contact [convention@iglta.org](mailto:convention@iglta.org)

IGLTA staff will be on site during the Marketplace to assist with any last-minute queries.